

PRODUCT PERFORMANCE WARRANTY

# 10 YEAR FENCING WARRANTY\*



**LYSAGHT**

# FOR YOUR PEACE OF MIND

**WHEN YOU BUY YOUR STEEL FENCE FROM LYSAGHT YOU CAN BE ASSURED YOU ARE GETTING A 100% AUSTRALIAN MADE PRODUCT BACKED BY THE STRENGTH AND REPUTATION OF ONE OF AUSTRALIA'S LEADING MANUFACTURERS.**

**Your purchase of a LYSAGHT® steel fence gives you the protection of two unique warranties for your peace of mind.**

✓ Your LYSAGHT® 10 Year Fencing Warranty\* covers the structural integrity of your complete fence system. It's your guarantee that your fence will remain standing for years to come; and

✓ A separate COLORBOND® steel warranty covers the material used to manufacture your LYSAGHT® modular fence system against corrosion to perforation by weathering in the natural elements, and against paint flake and peel.

\* This LYSAGHT® 10 Year Fence Warranty replaces the LYSAGHT® 10 Year Complete Fence Warranty from 1 April 2010.



# MAINTENANCE GUIDELINES

**THE FOLLOWING MAINTENANCE GUIDELINES FORM PART OF THE WARRANTY CONDITIONS AND WILL HELP MAXIMISE THE LIFE OF YOUR INVESTMENT. ENJOY YOUR LYSAGHT® STEEL FENCE!**

LYSAGHT® fences and gates are made from COLORBOND® prepainted steel. This means that you have bought a strong, long-lasting product. Here are some important tips for you to follow.

Immediately after your fence and gate are installed, check that there are no metal chips or filings remaining on the paintwork.

You can remove them by hosing and gently wiping with a soft cloth. Also check that your fence posts have been set in concrete, not directly into the earth.

The pre-painted finish on your fence made from COLORBOND® steel has a good resistance to accidental spilling of common solvents, however you should always wash it down with fresh water if there is an accident.

## Remember...

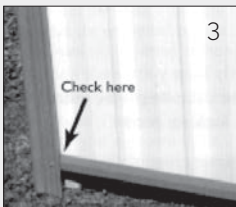
- If your fence gets splashed with pool water, always hose it down before the pool water dries. BlueScope does not warrant against harmful chemicals, and this includes water from swimming pools, which is corrosive.
- Other materials that you should keep off your fence include lead, copper, monel metal, bare steel, stainless steel, timber and concrete.
- Minor scratches in your paintwork won't affect the performance of your fence. Don't touch-up minor damage with paint because colours are unlikely to match over time.
- Do not use your fence as a retaining wall as it is not designed for this purpose.



1. Regularly wash down or hose your fence and gate – at least once every six months or more if you live in a coastal area (water restrictions permitting). Pay particular attention to the area under the top rail, which is sheltered from natural washing by rain. A soft broom should be sufficient to remove any cobwebs.



2. Make sure that the posts, bottom rail and panels are always free of dirt, debris, fertilisers and anything corrosive.



3. There are drainage notches at each end of the universal rails. Periodically check that they are clear so water can drain away freely. Don't climb on your fence or otherwise cause the bottom rails to become bent.



4. Always keep overspray from poisons and fertilisers off your fence.



5. Periodically check that all your fence posts have plastic caps on them – they provide protection from sharp edges.



# YOUR LYSAGHT® FENCE WARRANTY

Subject to the terms and conditions set out herein, BlueScope Steel Limited (trading as Lysaght) of Level 11, 120 Collins Street, Melbourne VIC 3000 ("BSL") warrants that, for a period of 10 years from the date of installation\*, the LYSAGHT NEETASCREEN®, SMARTASCREEN®, MINISCREEN®, SPANSCREEN® (for non cyclonic), NEETASCREEN® and SPANSCREEN® (for cyclonic) fence system including posts and rails used on your property and installed as specified in our documentation ("Product") is:

- Made from steel components manufactured from 100% Australian steel from BlueScope;
- Free from all defects in manufacture;
- 'Fit for purpose' and will perform as detailed in our published documentation when selected and installed in accordance with our recommendations described in our installation guides;\*\*
- Will resist the Design Wind Pressure calculated in accordance with AS1170.2-2002 (Region A, Region B, Region C, Region D) and
- Complies with the following Australian Standards:
  - AS 1562.1-1992 - Design and Installation of sheet roof and wall cladding - Metal;
  - AS 4040.2-1992 – Methods of testing roof and wall cladding - Resistance to wind pressures for non cyclonic regions;
  - AS /NZS 4600-2005 – Cold-formed steel structures;
  - AS 1170.1-2002 – Structural Design Actions Part 1: Permanent, Imposed & Other Actions;
  - AS 1170.2-2002 – Structural Design Actions Part 2: Wind Actions

(The above warranty to be referred to as the "LYSAGHT® 10 Year Fence Warranty")

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for another reasonably foreseeable loss or damage. You are entitled to have goods replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

\* Date of installation means (i) the date the Product was purchased; or (ii) 3 months following the date of purchase, whichever is earlier. Proof of purchase must be provided should a claim be made.

\*\* Installation and maintenance details are available at [www.lysaght.com](http://www.lysaght.com)

# COLORBOND® STEEL WARRANTY

Purchasing a 100% Australian made LYSAGHT® steel fence means you are also able to apply for a COLORBOND® steel material warranty backed by BlueScope\*.

## ELIGIBILITY

Availability and duration of warranties depend on a number of factors, including location and how products were installed. The online warranty system considers the specifics of your product and will determine if you are eligible for a warranty, and for how long.

## What does your warranty cover?

Depending on eligibility and product application, BlueScope offers a fencing warranty of up to 10 years from the date of installation against corrosion to perforation by weathering in the natural elements. BlueScope also warrants that the paint system will not flake or peel due to natural weathering for up to 10 years. Your official BlueScope Warranty Certificate will advise what your warranty covers and for how long.

## Apply on-line

BlueScope is committed to quality service and support. By applying on-line you will ensure that your warranty is permanently on record. That's peace of mind you can really count on.

Download and apply for your warranty certificate today

1. Apply at [www.bluescopesteel.com.au/warranties](http://www.bluescopesteel.com.au/warranties)  
Sign up and register your details.
2. Follow the prompts to complete your warranty registration.

\* LYSAGHT® fencing made from COLORBOND® steel should not be used within one kilometre of the ocean or within the splash zone of saltwater or chlorine swimming pools. Your LYSAGHT® 10 Year Fence Warranty does not cover the performance of COLORBOND® steel

# WARRANTY DETAILS

This LYSAGHT® 10 Year Fence Warranty is subject to the following terms and conditions:

## 1. GENERAL

- 1.1 The LYSAGHT® fence ("Product") must be constructed of Lysaght manufactured or approved component parts;
- 1.2 The Warranty applies to fences which have been installed in non cyclonic and cyclonic regions as specified in our installation guide.
- 1.3 All fasteners used in or with the Product must conform to AS 3566-2002 Class 3 or better;
- 1.4 The Product must be selected and installed in accordance with Lysaght recommendations described in our fencing installation guide published by Lysaght and current at the Date of Installation available at [www.lysaght.com/fencing](http://www.lysaght.com/fencing);
- 1.5 The Product must be maintained in accordance with the maintenance guidelines contained in this document;
- 1.6 Installation and usage of the Product are in line with requirements of material warranties from BlueScope Steel – for example COLORBOND® and ZINCALUME® steel. More details available from [www.bluescopesteel.com.au/warranties](http://www.bluescopesteel.com.au/warranties). BSL must be advised in writing of any defect in the Product within 30 days of the date of the defect occurring and within the Warranty Period.
- 1.7 The Warranty is issued to the Customer and is not transferable to any other party, including a subsequent purchaser of the Site Address. If the Product is dismantled and re-erected, whether at the Site Address or alternate location, this Warranty will cease to be of any force or effect.

## 2. LIMITS OF LIABILITY

- 2.1 BSL acknowledges that consumer legislation contains certain guarantees for the supply of goods or services that cannot be excluded, restricted or modified by these terms and conditions. For example, for Consumers, goods come with non-excludable guarantees that they are of acceptable quality and fit for the purpose for which they are commonly acquired or for a purpose made known to BSL and based on which the goods are supplied. Nothing in these terms and conditions is intended to exclude or restrict the application of such laws.
- 2.2 Subject to clause 2.1, to the maximum extent permitted by law, BSL's liability for any breach of the Warranty, is limited to the remedies described in clause 3 below and BSL will not accept liability for any of the following:
  - a) Injury to persons, or damage to property;
  - b) Incidental, indirect, special, punitive or consequential loss or damage, loss of profits, loss of revenue, loss arising from interruption to business, loss of goodwill or business, however they occur; or
  - c) Installation or labour costs due to either the removal of defective Product or the fixing of replacement Product.

## 3. REMEDIES

- 3.1 Subject to clause 2.1 and to the maximum extent permitted by law, if during the period of the LYSAGHT® 10 Year Fence Warranty, the Product fails to comply with the LYSAGHT® 10 Year Fence Warranty as described above and as a result a claim is made under this Warranty, BSL's liability will be limited to replacing or repairing, at our option, the part of the Product found by us to be defective.
- 3.2 BSL will not be responsible for any labour costs associated with the removal or replacement of any defective Product or portions thereof.

## 4. EXCLUSIONS

- 4.1 The Warranty excludes any failure of, or defect in, the Product (or part thereof) due wholly or partly to any of the following causes:
  - a) Damage sustained during handling, storage, erection or after erection;
  - b) Mistreatment, neglect or insufficient maintenance;
  - c) Movement of the ground or structural defects of any building;
  - d) Wind regions and Terrains other than those detailed in the Lysaght Fence Cyclonic and Non Cyclonic Design & Installation guides
  - e) Storm, tempest, flood, fire, lightning, or other acts of God or anything beyond our reasonable control;
  - f) Any attachments or additions either permanent or temporary, that compromises the structural integrity of the Product;
  - g) Corrosion to perforation or paint system flake or peel of steel material
  - h) Any lattice, slat, pickets or other "Plus" infill options included in Product
  - i) SLATSCREEN® SLATSCREEN® and NEETALOK® products

## CLAIMS UNDER LYSAGHT® 10 YEAR FENCE WARRANTY

To make a claim under the Warranty, Customers must provide in writing, detail of the claim including proof of purchase and detail of the installer to:

Lysaght Attn: Marketing Manager  
PO Box 7372, Alexandria NSW 2015

In the event a Customer considers there to be a defect and submits a Warranty claim, BSL reserves the right to inspect the installed Product at any time. You must provide us, or our nominated representative, with safe access to the Product to assess whether it gives rise to a legitimate claim under this Warranty.

Subject to clause 2.1 of the Warranty terms and conditions, if any Product is replaced pursuant to this Warranty, any express warranty in respect of such Product will extend for the remainder of the warranty period only.

BSL reserves the right to modify or discontinue any of its products. In the event the Product covered by this Warranty is no longer available at the time of a valid claim, BSL retains the right to substitute a product that in BSL's determination is of equal grade and quality to the Product or any component thereof.

PLEASE CHECK THE LATEST INFORMATION,  
WHICH IS ALWAYS AVAILABLE AT:

**WWW.LYSAGHT.COM**

**FOR TECHNICAL ENQUIRIES  
CALL 1800 641 417**

Warranty terms and conditions apply. Warranties are not available for all products and applications. The duration, terms and conditions of available warranties vary according to product use and application. To determine the eligibility of your project visit [www.bluescopesteel.com.au/warranties](http://www.bluescopesteel.com.au/warranties) or call 1800 022 999. LYSAGHT, SMARTASCREEN, NEETASCREEN, MINISCREEN, SPANSCREEN, NEETALOK, SLATSCREEN, COLORBOND, and BlueScope are registered trademarks of BlueScope Steel Limited, ABN 16 000 011 058.



Colorbond®



LYH0780 03.16